

Meet our Global Faculty Team



Yvonne Thompson - Founder & Managing Director UK, EMEA and APAC



Michael Thompson - President, North and Latin America



Dawna Atamanchuk - Vice-President, North America and Latin America



Lee Norris - Director UK, EMEA and APAC



Louise Eagle - Certified Leadership Coach, Senior Faculty and Coach, APAC



Kelley Wachter - Certified NLP Practitioner, Senior Faculty and Coach, APAC

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Michael Thompson - BA., ICF-PCC, HeartMath® Coherence Advantage® Certified, Neuro-Leadership Accredited Coach.

Mike is a highly experienced facilitator, coach and consultant with a unique passion and balance between the science of leadership and the important heart centred connection. It is people's happiness, balance and ultimate performance that Michael is always focused on creating profound trust and a unique and transformational experience for each and every leader he works with.

This is reflected in his credentials as a Certified HeartMath® Facilitator and Certified Brain Based coach. Mike holds a Degree in Business Administration, and is also an ICF PCC certified coach, along with certifications in a variety of psychometric assessments including Emotional Intelligence EQi2.0.

[Find Michael on LinkedIn](#)



Dawna Atamanchuk - MA., ICF-PCC, HeartMath® Coherence Advantage® Certified.

Dawna has had a long-standing passion for learning and performance believing that everyone has immense potential when given the right environment to learn and grow. Personal and professional development have been at the heart of Dawna's focus for many years. Aside from her expertise in the classroom, creating trust and strong connections, Dawna is relied on to ensure our development work is clear, concise and always relevant. She works very closely with our clients across Canada and the US. She has a calm, clear and concise presentation style that is admired by our team. Her favourite program to facilitate is the New World Leadership®.

Dawna is a Global Board member of the ICF and holds a PCC credential. She is qualified in the Executive Leadership Coaching program and holds a Masters in Resiliency, both from Royal Roads University. Dawna is accredited as a HeartMath® Coherence Advantage® Certified Coach, OWL Coaching Assessment Certified, and is trained in a range of developmental psychometric tools to support development and growth.

[Find Dawna on LinkedIn](#)

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Yvonne Thompson - MA., MCIPD, FCPHR, SHRM-SCP

Yvonne is a coach and master training and leadership consultant with over 30 years' experience. She has written 3 books, including *Creating the Accountability Culture* where she developed *New World Leadership®* the Accountability Model. Yvonne has a unique ability to draw out the very best in each and every leader. She creates an amazing, safe space for leaders to explore and discover their greatness. Listen to Yvonne Thompson with Stephanie Staples on the *Your Life Unlimited* radio show as she discusses the importance of Self-Leadership.

Yvonne holds a Masters in Leadership from Royal Roads University and is an internationally accredited HR professional and Author and is certified in a range of developmental psychometric tools to support development and growth.

[Find Yvonne on LinkedIn](#)



Lee Norris – MA., EMCC-EIA (Senior Professional), HeartMath® Coherence Advantage® Certified and Coaching Supervision.

Lee is an Ontological Coach, Facilitator, Consultant and Coaching Supervisor focusing on Executive Coaching and Leadership Development. His passion is supporting leaders at all levels to reach their full human potential and a desire to support cultural change in organisations that are fit for humans to thrive. Lee's practice is underpinned by a 35+ year career in Software Engineering, Systems Analysis, Change Management and Business Transformation in a range of sectors, including 15+ years as a Senior Leader.

Lee Holds a Masters in Coaching and Mentoring Practice Oxford Brookes University, and an ILM Level 7 in Executive Coaching and Mentoring from UWE, Bristol. He is professionally certified as an EMCC-EIA (Senior Professional Coach) and is a Coaching Supervisor. Lee is accredited as a HeartMath® Coherence Advantage® Certified Coach and is certified in a range of developmental psychometric tools to support development and growth. Lee is also a published researcher in the field of Coaching and Coaching Psychology.

[Find Lee on LinkedIn](#)

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Louise Eagle - Certified Leadership Coach

Underpinned by a career working in high performing commercial teams for over 20 years has given Louise a passion for leadership and for empowering others to achieve their goals. Louise has worked across the globe in both multinationals and start-ups and understands that each organization holds its own opportunities and challenges. Her approach is always to understand each client's unique needs and develop flexible solutions that help them unlock their potential.

Louise holds a Degree in International Business, a Diploma in Positive Psychology & Wellbeing, is a Certified Organisational Coach and a qualified Strengths Profiler having certifications in a range of developmental psychometric tools to support development and growth.

[Find Louise on LinkedIn](#)



Kelley Wachter - Certified Leadership Coach and NLP Practitioner

Kelley Wachter is a seasoned professional known for her expertise as a presenter, facilitator, business mentor, corporate trainer, and inspirational speaker. With over 20 years of experience in leadership, sales, and customer service, she has developed a strong reputation for building trust and rapport with her clients, which enables her to deliver impactful results. Kelley has facilitated hundreds of corporate training programs across various industries. Her diverse background allows her to tailor her approach to meet the specific needs of different organizations. Kelley is consistently recognized for her exceptional interpersonal and presentation skills. A former CEO described her as “a master of relationships,” highlighting her ability to connect with people and influence them positively.

Kelley holds numerous certifications that enhance her effectiveness as a trainer and coach including certifications in Gallup Strengths Coaching, Extended DISC Behavioural Practices, NLP Master practitioner, and various coaching and therapy to support development and growth.

[Find Kelley on LinkedIn](#)

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Our approach doesn't just inform; it transforms. We excel by bridging the gap between cognitive understanding and practical, on-the-job application, a metric where we consistently outperform others.

Key Strength Performance Metrics

99.2%

INSTRUCTOR EXPERTISE

Average scores of 4.96/5 across our global feedback demonstrates core subject matter mastery

100%

PSYCHOLOGICAL SAFETY

Perfect consensus scores amongst participants feeling completely secure to share perspectives.

95.6%

STRUCTURE AND FLOW

4.78/5 for modular organisation, operational discipline and agility to adapt to group dynamics and needs.

94.4%

DISCUSSION EFFICACY

4.72/5 scores for the immediate, actionable and impactful nature of the peer-to-peer discussions.

98%

PARTICIPANT RECOMMENDATION RATE

11:1

ESTIMATED VALUE TO INVESTMENT RATIO

24/7

SUSTAINABLE LEADERSHIP HABIT ADOPTION

METRIC CATEGORY	GLOBAL LEADERSHIP BENCHMARK	CHANGE INNOVATORS PERFORMANCE	OUR ADVANTAGE
Net Promoter Score NPS	42% (Training and education)	84%	100% higher
Application of Learning	68% of participants	94%	26% more impact
Facilitator Excellence	82%	98%	Industry Leading
Return on Investment (ROI)	52%	89%	37% more value

Note: This data-driven infographic and report evaluated 500 of our most recent (2026) verified participant feedback records from Change Innovators against independently verified global corporate training benchmarks. Designed specifically for prospective buyers, it outlines our quantitative advantages in leadership efficacy, psychological safety, and operational excellence. These figures put us in the top 1% of global providers for quality, impact and value.

**Our graduates consistently say that our programs are “Life changing”
That’s why we made our strapline “Life Changing Leadership”**